



Good Afternoon, Guest

- Log In
- Register

We are working to resolve the issue with payments

Village of Palatine Citizen Self Service

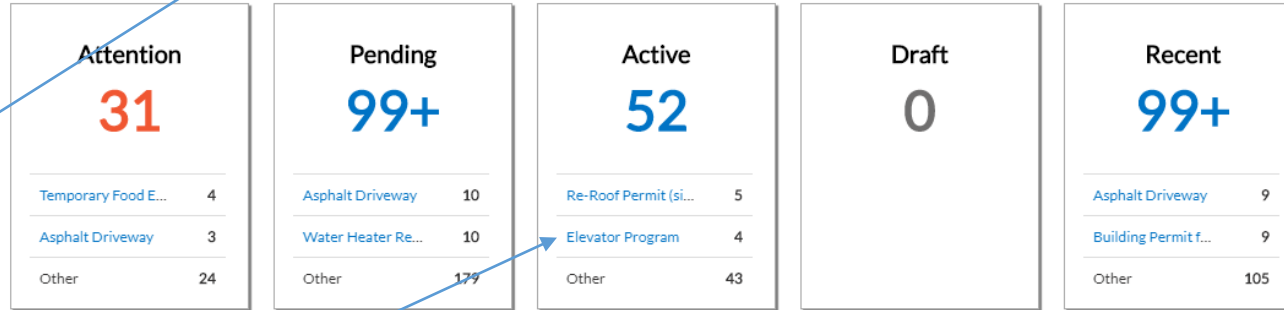
 Contractor Registration information Contractor registration requirements for the Village of Palatine	 Search Public Records This tool can be used to search for existing permits, plans, inspections, code cases, requests and licenses.	 Apply Registered users can apply for a permit or a contractors registration
 Login or Register Login to an existing or create a new account. You can also find help if you forgot your login information.	 Pay Invoice Use this tool to pay for individual invoices.	 Map Explore the map to see the activity occurring in your neighborhood.

To access your elevator account- log in or register if you have not created an account. Please use one standard email address for your company so individuals within your organization can access all the same records.
Once you have created your account, please contact the Village to ensure the records and tied together. If they are not tied to together by the same email address the records will not show up on your account.



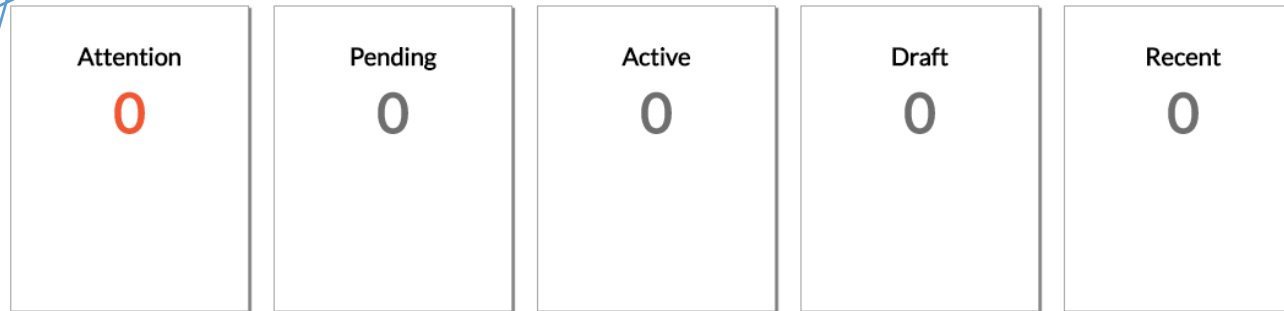
We are working to resolve the issue with payments

My Permits



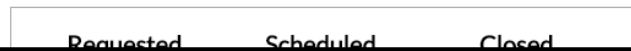
[View My Permits](#)

My Plans



[View My Plans](#)

My Inspections



My Invoices



[Walk Me Through](#)

Once logged in, navigate to your dashboard

Your elevator records are considered a permit in our new system. Click the link to open all our records. Alternatively, you can click the link "view my Permits"



My Permits

Exact Match

Display

Select Case Type

Export

Sort

Permit Number	Project	Address	Permit Type	Status	Attention Reason
ELEV-001139-2020		200 E WOOD ST Palatine, IL 60067	Elevator Program	Active, Attention	Fail
ELEV-001340-2020		200 E WOOD ST Palatine, IL 60067	Elevator Program	Active	
ELEV-001905-2020		150 W WILSON ST Palatine, IL 60067--503	Elevator Program	Active, Recent	
ELEV-001948-2020		200 E WOOD ST Palatine, IL 60067--533	Elevator Program	Active, Attention, Recent	Fail

Results per page 1 - 4 of 4 << < 1 > >>

Each elevator now has an individual permit number. Select the record you would like to open





Permit Number: ELEV-001948-2020

Add to Cart

Permit Details | Tab Elements | Main Menu

Type: Elevator Program

Status: Elevator Failed

Project Name:

Summary

Locations

Fees

Reviews

Inspections

Attachments

Contacts

Sub-Records

Holds

Meetings

More Info

Progress



25% Completed

- Completed
In Progress
Not Started

Workflow

- Inspection Failed See Additional Info Tab - Failed: 09/25/2020
Inspection Passed See Additional Info Tab

Available Actions

Unpaid Fees \$230.00 09-25-2020

Pay Now

Fees

\$230.00

View Details

Add to Cart

This is what your summary screen will look like. Navigation through each tab to see as needed.

The inspection results are listed under the "more info" tab. See next slide for details



Permit Number: ELEV-001948-2020

Add to Cart

Permit Details | Tab Elements | Main Menu

Type: Elevator Program Status: Elevator Failed Project Name:

Summary Locations Fees Reviews Inspections Attachments Contacts Sub-Records Holds Meetings More Info

More Info | First Tab | Permit Details | Main Menu

Your state elevator number is listed here

More Info

Info

State ID Number (Elevator) 1234

Top | Main Menu

Inspection Results

Inspection Company	Date	Pass/Fail	Comments
Thompson Elevator Insp	09/25/2020	Fail	120 vac

Inspection result details are listed here and the specifics are listed under comments



Back

Invoice Number: INV-0000561



Invoice Total: \$230.00

Status: Due Invoice Date: 09/25/2020 Due Date: 09/25/2020

Description: NONE

- Primary Fees
- Misc Fees
- Payments
- Attachments
- Contacts

Primary Fees

Sort Fee Name

Fee Name	Fee Total	Amount Due	Case Number	Case Type	Notes
Existing Elevator Safety Inspection	\$170.00	\$170.00	ELEV-001948-2020	Permit	
Existing Elevator Safety Re-Inspection Fee	\$60.00	\$60.00	ELEV-001948-2020	Permit	

Results per page 10 1 - 2 of 2 << < 1 > >>

Pay Now

If you select the "fees" tab, This screen will populate. Navigate through the tabs as necessary. Pay any outstanding invoices.