

# VILLAGE of PALATINE

## SPRING CLEANUP WEEK IS MAY 1-6, 2020

Take advantage of Palatine's annual spring cleanup week. Beginning on Friday, May 1, 2020, residents can place refuse out in advance of the scheduled collection day for the following week.

All refuse items placed at the curb must be prepared according to standard specifications and weekly collection program guidelines. For information on the Village of Palatine's Refuse, Yard Waste and Recycling Program, please visit [palatine.il.us](http://palatine.il.us) and search 'refuse & recycling'.

Please note that construction debris must be properly bundled and is limited to a maximum volume of two cubic yards. Bulk items that are too large to be bagged, such as furniture, will be collected. Items restricted from cleanup week include appliances, tires, paints, household chemical waste and electronics. Please consider recycling, reusing, or donating these items instead.

The Solid Waste Agency of Northern Cook County (SWANCC) provides the Green Pages Reuse and Recycling Directory, a useful resource for residents seeking locations and outlets to dispose of items they no longer need. This directory provides information on reuse opportunities for books, clothing, office equipment, sporting goods, toys and many other materials. It also provides education on various aspects of recycling and waste, and features sections for appliances, batteries, construction debris, electronics, office machines, cartridges, metals, motor oil and other items. To access Green Pages information, visit [swancc.org](http://swancc.org) or call **847-724-9205**.

For additional information, please call the Environmental Health Division at **847-359-9042**.



## IN *this* ISSUE

Special Material Drop Off .....	2
Sidewalk Replacement .....	3
Census 2020 .....	4
Community Events .....	5
Thunderstorm Safety .....	6
Sump Pump Discharge .....	9
Stormwater .....	10
Street Resurfacing .....	11
Landscape Mulch Available .....	12
Computer Security .....	13
Crime Alerts.....	14
Recycle Right .....	15

## PALATINE FARMERS' MARKET OPENS FOR THE SUMMER SEASON MAY 2, 2020



The outdoor Palatine Farmers' Market, presented by Palatine Sister Cities, opens for its 29th summer season on Saturday, May 2, 2020. Come out and greet all the favorite vendors and meet some new top-quality additions to the market!

The Farmers' Market is open every Saturday morning in the Metra train station parking lot, 137 W. Wood Street in downtown Palatine, May through October from 7:00 a.m. until 1:00 p.m. The market requires that any produce sold be picked within 24 hours, making these items fresher than what can be found at local grocery stores. The atmosphere is friendly and casual, with local musicians, children's activities and tables hosted by local civic groups. Vendors feature a variety of fresh fruits and vegetables, free-range meats that are raised without hormones or antibiotics, flowers, oils, spices, bakery items, natural pet treats and so much more! For more information, visit [palatinesistercities.org](http://palatinesistercities.org).

# VILLAGE OF PALATINE

200 E. Wood St.  
Palatine, IL 60067  
www.palatine.il.us  
village@palatine.il.us

VILLAGE HALL HOURS  
8 a.m. to 5 p.m.,  
Monday through Friday

## VILLAGE PHONE NUMBERS

Emergency.....911  
Village Hall.....358-7500  
TDD (Emergency)..... 911  
Village Action Line ..... 705-5200  
Community Services.....359-9042  
Fire (Non-Emergency)....202-6340  
Police (Non-Emergency) 359-9000  
Public Works ..... 705-5200

**Mayor**  
Jim Schwantz.....359-9007  
jschwantz@palatine.il.us

**Village Clerk**  
Margaret R. Duer.....359-9051  
mduer@palatine.il.us

**District 1**  
Tim Millar.....894-0001  
tmillar@palatine.il.us

**District 2**  
Scott Lamerand.....894-0002  
slamerand@palatine.il.us

**District 3**  
Doug Myslinski.....894-0003  
dmyslinski@palatine.il.us

**District 4**  
Greg Solberg.....894-0004  
gsolberg@palatine.il.us

**District 5**  
Kollin Kozlowski.....894-0005  
kkozlowski@palatine.il.us

**District 6**  
Brad Helms .....894-0006  
bhelms@palatine.il.us

**Village Manager**  
Reid Ottesen.....359-9050  
rottesen@palatine.il.us

All phone numbers are (847) area code unless otherwise noted.

## DROP-OFF PROGRAMS FOR SPECIAL MATERIALS

The Village of Palatine, in cooperation with the Solid Waste Agency of Northern Cook County (SWANCC), is pleased to offer free drop-off programs for residentially-generated special materials, including pharmaceuticals, sharps, mercury thermometers, compact fluorescent light bulbs (CFLs) and 4 ft. fluorescent light tubes. Details about specific materials are listed below.

Many of the materials collected as part of SWANCC's residential special material programs have recoverability, recyclability or require special disposal due to environmental concerns. Only residential waste will be accepted. Waste from businesses, schools or other institutions will not be accepted. For specific drop-off guidelines, please visit SWANCC at [swancc.org](http://swancc.org) or call **847-724-9205**.

### Collection Location and Times:

**Village of Palatine, 200 E. Wood Street  
Village Services Counter – First Floor  
Monday - Friday 9:00 a.m. to 4:00 p.m.**



### Pharmaceuticals

Accepted pharmaceuticals include over-the-counter, non-controlled medications. No controlled substances will be accepted. See below for acceptable and unacceptable items. Pharmaceuticals must be identifiable and in the original, labeled container. Personal information such as name, address or phone number on the prescription label can be blackened out.

- **Acceptable Items:** Unused and expired prescription medications, prescription cough syrup, prescription eye or ear drops, unused and expired over-the-counter medications.

- **Unacceptable Items:** Controlled substances and non-prescription liquids.

### Sharps/Needles

Bring sharps in a red biohazard container, a rigid plastic laundry detergent bottle with a lid, or a coffee can with a lid. Containers must have a clear visible lid or be opened by the resident upon request to view contents. All sharps should be put into containers at home. No loose or bagged sharps will be accepted. The Environmental Health Division will also provide a free quart or gallon-sized sharps container to residents who administer home-injections, while supplies last. When the sharps container is full, the resident should bring the container back for proper disposal.

### Mercury Thermometers, Thermostats and Wall Switches

Mercury containing items such as thermometers, thermostats and wall switches will be accepted. All mercury containing items should be sealed in a plastic bag.

### Compact Fluorescent Light Bulbs and Fluorescent Tubes

Mercury containing light bulbs of all shapes and sizes, such as compact fluorescent light (CFL) bulbs, will be accepted. Fluorescent light tubes up to 4 feet in length that are sealed in a plastic bag will also be accepted. Do not bring any incandescent bulbs, as they contain no mercury and can be disposed of in the garbage. Broken light bulbs will not be accepted.

Contact the Environmental Health Division at **847-359-9042** with any questions.

## SIDEWALK REPLACEMENT & 50/50 SIDEWALK PROGRAMS

The Public Works Department conducts two sidewalk programs each year; the Sidewalk Replacement Program and the 50/50 Sidewalk Program. Construction for these programs typically runs from early summer to early fall.

The Sidewalk Replacement Program is intended to identify and eliminate the most severe tripping hazards and cycles through a different section of the Village each year. The program will be conducted in two phases this year. The first target area is generally west of Quentin Road, from Dundee Road to Wood Street. The second area is generally from Northwest Highway south to Illinois Avenue between Quentin Road and Hicks Road. To view a map of the replacement sections, visit [palatine.il.us](http://palatine.il.us) and search 'sidewalk replacement program map'.

The 50/50 Sidewalk Program addresses sidewalks that are uneven, severely cracked or deteriorated, or do not meet specific safety standards. The cost is shared on a 50/50 basis between the Village and the homeowner - each contributing half of the replacement cost. The homeowner's cost is approximately \$75 for a typical sidewalk square. Applications are accepted on a first-come, first-served basis, and the deadline for submission is June 1, 2020.

For more information about these programs, or to obtain a copy of the 50/50 Application, contact Public Works by calling **847-705-5200** or visit [palatine.il.us](http://palatine.il.us) and search 'sidewalk program'.

## 2020 PRESIDENTIAL PRIMARY ELECTION MARCH 17, 2020

Early Voting for the upcoming Primary Election will take place March 2nd through March 16th including weekends at Village Hall, 1st Floor - Room A, during the following hours:

### WEEKDAYS:

- 9 AM - 5 PM (March 9 - 13:  
Open to 7 PM)

### SATURDAYS:

- 9 AM - 5 PM

### SUNDAYS:

- 10 AM - 4 PM



### VOTER REGISTRATION:

Non-registered voters can register to vote and cast their ballot at all early voting sites. Two forms of identification must be presented with one ID showing the voter's current address.

**On Election Day, March 17th**, polls will be opened from 6 AM to 7 PM at designated polling places. Non-registered voters can register to vote at their home precinct (polling place). Two forms of identification must be presented with one ID showing the voter's current address.

Visit [cookcountyclerk.com](http://cookcountyclerk.com) for election information or call the **Village Clerks Office at 847-359-9050**.

## HANDS - ONLY CPR

### Why Learn Hands-Only CPR?

Cardiac Arrest-an electrical malfunction in the heart that causes an irregular heartbeat (arrhythmia) and disrupts the flow of blood to the brain, lungs and other organs - is a leading cause of death. Each year, more than 350,000 EMS-assessed out-of-hospital cardiac arrests occur in the United States. When a person has a cardiac arrest, survival depends on immediately receiving CPR from someone nearby. According to the American Heart Association, about 90% of people who suffer out-of-hospital cardiac arrests die. CPR, especially if performed immediately, can double or triple a cardiac arrest victim's chance of survival.

### Be the Difference for Someone You Love

If you are called on to give CPR in an emergency, you will most likely be trying to save the life of someone you love: a child, a spouse, a parent or a friend. About 70% of out-of-hospital cardiac arrests happen in homes. About 46% of people who experience a cardiac arrest receive immediate help that they need before professional help arrives. Hands-Only CPR has been shown to be as effective as conventional CPR for cardiac arrest at home, at work, or in public.

The Palatine Fire Department and the AHA encourage everyone to learn.

### Hands-Only CPR is just two easy steps, performed in this order:

1. Call 911 if you see anyone suddenly collapse.
2. Push hard and fast in the center of the chest to the beat of a familiar song that has 100 - 120 beats per minute.

### Music Can Save Lives

Song examples include "Stayin' Alive" by the Bee Gees, "Crazy in Love" by Beyonce featuring Jay-Z, "Hips Don't Lie" by Shakira" or "Walk the Line" by Johnny Cash. People feel more confident performing Hands-Only CPR and are more likely to remember the correct rate when trained to the beat of a familiar song.

### Take 90 Seconds to Learn How to Save A Life

To learn more visit [heart.org/handsonlycpr.com](http://heart.org/handsonlycpr.com)





## CENSUS DAY IS APRIL 1, 2020 MAKE SURE PALATINE COUNTS

Every 10 years, a census is taken of all persons living in the United States. It is important that every Illinois resident be counted so our state population accurately reflects our needs.

The 2020 Census can help our community plan for a variety of resident needs including new roads, schools and emergency services.

- It helps determine how billions of dollars in Federal funding is distributed to states and communities every year.
- It determines how many representatives our state gets in Congress and is used to redraw district boundaries.



Beginning **mid-March** households will receive an invitation in the mail to respond. Every household will have the option of responding online, by mail or by phone.

Taking part is everyone's civic duty. Completing the census is a way to participate in our democracy and say "I Count"!

For more information visit [census2020.gov](http://census2020.gov).

## PURCHASE VEHICLE STICKERS AND ANIMAL LICENSES ONLINE

Village of Palatine Vehicle Stickers and Animal Licenses will go on sale beginning May 1, 2020. Both can be purchased online, by mail or in person at Palatine Village Hall.

Log on to [palatine.il.us](http://palatine.il.us) and click on the 'Online Payments' icon and choose 'Vehicle Sticker or Animal Licenses'. Follow the instructions and Vehicle Stickers and Animal Licenses will be mailed promptly. They may also be purchased in person Monday through Friday from 8:00 a.m. – 5:00 p.m. or by mail (only checks will be accepted) at Palatine Village Hall, 200 E. Wood Street, Palatine, Illinois 60067.

The last day to make a purchase in person or online without penalty is Tuesday, June 30, 2020.

To avoid penalties or citations for the 2020-2021 year, Vehicle Stickers must be purchased and affixed to vehicles by June 30, 2020. The appropriate late fees will be charged beginning Wednesday, July 1, 2020. To avoid delays, please consider paying online or by mail.

Contact Village Hall with any questions by calling **847-358-7500**.



## COMMUNITY EVENTS

### PALATINE-NEWS

SIGN UP TO RECEIVE THE LATEST INFORMATION ON COMMUNITY EVENTS, NEWS AND ALERTS AT [WWW.PALATINE.IL.US](http://WWW.PALATINE.IL.US) UNDER "NOTIFY ME."

### Paint the Town Green Saturday, March 14

The Paint the Town Green family friendly event will feature a parade at 11:00 a.m. that kicks off from the Community Center (250 E. Wood St.). Residents will also enjoy an Irish market located under a tent outside Durty Nellies from 10:00 a.m. to 2:00 p.m. that features Irish music and dancing plus a variety of food and merchandise. The parade and market will also serve to collect food, clothing, and donations to benefit Journeys the Road Home, serving the homeless and near-homeless in the north and northwest suburbs. For a complete schedule visit: [stpatpalatine.com](http://stpatpalatine.com)



### Girls on the Town Friday, May 1, 2020

Downtown Palatine (Brockway Street and Slade Street)

The Downtown Palatine Business Association (DPBA) hosts this yearly kick off to spring event - Girls on the Town! The downtown merchants open their doors on this fun and festive Friday night and provide an opportunity for guests to experience all that the DPBA members have to offer. Event giveaways, specials and raffles are all part of the fun, along with hors d'oeuvres and wine tastings at select locations! Passports are just \$5. For more information, visit [downtownpalatine.org](http://downtownpalatine.org).



### Summer Farmers' Market Every Saturday, May 2 through October 31, 2020

Palatine Train Station parking lot (137 W. Wood Street)

The Sister Cities Association of Palatine invites area residents to come out each Saturday between 7:00 a.m. and 1:00 p.m. from May 2 – October 31, 2020 to browse the Palatine Farmers' Market for fresh farm produce, organic meats and eggs, breads, soaps, pet treats, sweets, crafts, musical entertainment and more! Visit [palatinesistercities.org](http://palatinesistercities.org) for more information.

### Big Trucks Saturday, May 2, 2020

Family Aquatic Center Parking Lot (340 E. Palatine Road)

Does your child like trucks? Here's a great opportunity for your child to see trucks and other vehicles up close and even sit in the driver's seat! Some of the vehicles may include a fire truck, police car, school bus, dump truck, and many more. Goody bags will be handed out to the first 750 children. For more information visit [palatineparks.org](http://palatineparks.org).



### Cop on Top Friday, May 15, 2020

Dunkin' Donuts (801 E. Dundee Road and 231 W. Northwest Highway)

Stop by either Dunkin' Donuts location in Palatine to support 'Cop on Top' from 5:00 a.m. to 1:00 p.m. on Friday, May 15, 2020. Palatine Police, in partnership with law enforcement professionals across the country, will be on rooftops of Dunkin' Donuts. Local residents are invited to stop by, cheer on the officers, and donate to Special Olympics. All funds raised benefit Special Olympics Illinois athletes.



### Memorial Day Parade and Ceremonies Monday, May 25, 2020

Starts at Hillside Cemetery (Smith Street north of Colfax Street)



The American Legion Post 690 is sponsoring the Memorial Day Parade and other activities on Monday, May 25, 2020 beginning at 10:00 a.m. with a service at Hillside Cemetery on Smith Street. The annual parade will start at 10:15 a.m. at Cornell Avenue and Smith Street. Following the parade at 11:00 a.m. there will be a short program at the Veterans Memorial in Community Park and another ceremony at the Legion Memorial in Towne Square beginning at 12:15 p.m. Community members are invited to the American Legion (across the street from Towne Square) following the ceremonies. For more info, or if your group would like to participate in the parade, call the American Legion weekdays after 12:00 p.m. at **847-359-1606**.

\*All dates and times are subject to change.

## CHANGES TO GROOT SERVICES

On January 1, 2020 changes took effect to Groot's collection of White Goods and Electronic Waste that apply to single-family and townhome residents who are billed for weekly refuse collection by the Village of Palatine.

**White Goods** are now subject to a \$20 fee payable in advance to Groot. White Goods are collected each Wednesday and include refrigerators, ranges, water heaters, freezers, air conditioners, humidifiers, washing machines, dryers, dishwashers, ovens, furnaces, dehumidifiers, water softeners, trash compactors, microwave ovens and other similar domestic large appliances.

**Electronic Waste** collection will be subject to a \$20 fee payable in advance. This includes the collection of up to 5 items, including televisions (under 50 lbs). Televisions in excess of 50 lbs will require an additional charge of \$50 per unit. Electronic waste includes: televisions, computers, keyboards, facsimile machines, recorders digital music players, digital video disc players, video game consoles and more.

Contact Groot at **800-244-1977** to schedule collection and make payment. Electronic Waste must be scheduled 1 business day in advance of your regular service day. For additional resources and locations for Electronic Waste recycling visit [swancc.org](http://swancc.org).

### Refuse Carts

All refuse must be placed in carts provided by Groot for weekly collection. Any requests to exchange the refuse cart size for a 65 or 35-gallon cart is subject to a \$30 delivery fee. Contact Groot at 800-244-1977 to schedule delivery and to make payment. Additional refuse that does not fit into the cart may be bagged and placed next to the cart for collection.

### Oversized Bulk Items

Bulk items that are too large to be put into the refuse cart or bagged may be placed at the curb for weekly collection. Examples of bulk items include furniture, mattress and box springs, sofas, furnishings, plumbing fixtures, cabinets, counter tops, bicycles, exercise equipment, swing sets, barbecue grills, lawn mowers and snow blowers. Any gas and propane tanks must be removed. For oversized bulk items (greater than 50 lbs. or 4 ft. in length) contact Groot at 800-244-1977 to schedule a collection at no additional charge.

For more information contact the Environmental Health Division at 847-359-9042.



## Save the Date!

**Hometown Fest:  
July 2 - 5**



**Street Fest:  
Aug 28 - 30**





## POLICE VACATION NOTIFICATION

The Palatine Police Department accepts vacation notifications from residents who are going to be away from home. Please understand that this program is intended to provide the Police Department with information and an emergency contact number if needed. It does not mean officers will be able to watch a resident's home.

When making a vacation notification, a resident will be asked the following:

- Name
- Address and a phone number to reach you
- Reason for vacancy (vacation, for sale, other)
- Date leaving and returning
- Alarm information
- Key holder information
- Any individuals who may be at the property
- Vehicle description and location on premises
- Newspaper stopped
- Mail stopped
- Deliveries stopped
- Utility information
- Lights and/or timers
- Any pets at home

To make a vacation notification, call the non-emergency number, 847-359-9000, or stop by the Palatine Police Department.



## POLICE QUARTERLY ENFORCEMENT

At the start of 2020, The Palatine Police started a Quarterly Enforcement of Vehicle Violations/Plate Violations/Village Sticker enforcement. This program is intended to educate residents on our laws and Village ordinances. Every three months the featured violation will rotate. The next quarterly enforcement will be Village Stickers. We hope through education and awareness, compliance will be raised in our community.

## THUNDERSTORM AND TORNADO SAFETY

Thunderstorms and tornados can develop quickly and occur with little to no warning. Heavy winds and lightning from storms can cause extended power outages, uprooted trees, landslides, and downed or broken utility lines. Additionally, heavy rains can cause flash floods.



Familiarize yourself with the following terms to stay alert and prepared during heavy storms:

- **Tornado Watch:** conditions that are favorable for the development of tornadoes.
- **Severe Thunderstorm Watch:** conditions are favorable for the development of severe thunderstorms containing large hail and/or damaging wind.
- **Severe Thunderstorm Warning:** large hail and/or damaging wind has been reported by spotters or is about to develop. Go to substantial shelter immediately.
- **Tornado Warning:** a tornado has been reported by spotters, or National Weather Service (NWS) meteorologists have determined that one is about to form in the next several minutes. Go to substantial shelter immediately.



### During the Storm

- Avoid contact with metal, electrical equipment, telephones, bathtubs, water faucets or sinks, because electric currents from lightning can travel through wires and pipes.
- If you are outside, take cover in a stable facility. Avoid taking shelter under trees.
- Tune in to local TV/radio channels for emergency advisories and instructions.
- Avoid walking through water that has seeped into your home; it may contain hazardous materials.
- If you are asked to evacuate your home, follow instructions given to you by emergency personnel.
- Call the Public Works Department at **847-705-5200** or Village Hall at **847-359-9050** to report fallen trees or tree limbs, clogged catch basins or flooded streets.

- Avoid downed power lines and broken gas lines. Report them by calling **9-1-1**.

### After the Storm

- Assess your immediate environment.
- Report fallen trees, flooded streets or damaged public utilities to the proper department.
- Stay tuned to local weather stations for updated information.



## PROPER MULCHING TECHNIQUES

Properly applied mulch can give landscapes a handsome, well-groomed appearance. However, if it is too deep or if the wrong material is used, it can actually cause harm to trees and other landscape plants. The following problems are associated with improper mulching:

- Deep mulch can lead to excess moisture in the root zone, stressing the plant and causing root rot.
- Mulch piled high against the trunks of trees may create habitats for rodents that chew the bark and can girdle the trees.
- Piling mulch against the trunks or stems of plants can stress stem tissues and may lead to insect and disease problems.

The recommended mulching depth is 2 to 4 inches. Decomposition rates may vary, so if mulch is already present do not add more mulch if there is already a sufficient layer in place. Pull mulch back several inches so the base of the trunk or stem is exposed to prevent stress to the stem tissues.

For more information regarding proper mulching, please contact the **Public Works Department Forestry Division at (847) 705-5200**.



## SNOW PLOW DAMAGE

During the winter snowfalls, it is very difficult to completely clear snow without damaging mailboxes or parkways. The Village is not responsible for mailboxes damaged during snow plowing if the mailboxes did not meet Village Code.

The Village will also not repair mailboxes damaged by non-Village vehicles. The Village's total liability is limited to the cost of replacing a standard metal mailbox and/or a standard pre-treated wood post. All damage needs to be reported as soon as it is noticed.

Residents who believe their curbside mailbox or parkway was damaged by a Village snow plow should call the Public Works Department at **847-705-5200** to report it.



## VILLAGE BLOOD DRIVE ON MARCH 26, 2020

The Palatine Board of Health is hosting a Blood Drive on Thursday, March 26, 2020 from 12:00 p.m. to 6:00 p.m. at Village Hall, 200 E. Wood Street in Community Room B. The blood drive will be conducted by Vitalant. Presenting donors will receive a free Vitalant lunch bag.

Donating blood is one of the easiest ways to give back to the community. If you have never donated blood before, the Palatine Board of Health encourages residents to try! The actual donation for whole blood takes approximately 10-15 minutes, and the entire whole blood donation process, from registration to post-donation refreshments, takes about one hour.

Each year, nearly 5 million Americans need blood transfusions. Blood helps trauma and burn patients, premature infants, heart surgery patients, organ transplant recipients and those fighting cancer, among others.

For more information on the donation process or to schedule an appointment for the blood drive, contact Vitalant at **877-258-4825** or visit **vitalant.org**. Blood Drive donor walk-ins are always welcome.

For additional blood drive events throughout the year, visit **palatine.il.us** and search 'blood drive'.





## BATHROOM EXHAUST FANS: A HIDDEN FIRE DANGER?

Between 2017 and 2020, bathroom exhaust fans were the cause of 6 residential structure fires within Palatine causing \$227,700 in smoke and property damage. This does not include the cost of housing displaced residents while repairs to their homes were made. Bathroom exhaust fans are found in most residences and many commercial properties to help prevent fogged-up mirrors, moisture buildup on walls, window condensation and to assist with removing unpleasant odors.

These fans present a potential fire hazard if not cleaned and maintained on a regular basis. Bathroom fans over time will attract and accumulate combustible dust which can cause the motor to overheat. When conditions are right, this overheating can ignite the dust which in turn consumes the plastic fan blades, wire insulation and spreads to the combustible wood structure of the residence. The rate at which the dust builds up is dependent on the amount of use and the dust in the air of the room in which the fan is located.

Bathroom fans are not designed to last forever. In most instances they date to the original construction of the residence. Starting in the late 1970s some fans were built with thermal protection, which shuts down the motor should the fan overheat or seize. The requirement that all fans have thermal protection did not occur until the early 1990s. If you have a bathroom exhaust fan(s) in your home, inspect them twice a year and clean or replace if necessary. If the fan starts to make noises or emits a burning smell, turn the power off to it and replace it.



### BATHROOM CEILING FAN CHECKUP

Inspection of your exhaust fan can provide a lot of details. To properly inspect the fan, you're going to need to remove the cover. **Watch for:**

- Discoloration or melting from heat
- Odd sounds
- Slowness to start
- Dust buildup
- Mild burning smell or scent of ozone (As the fan's job is to vent away air, it can be difficult to smell a fan in trouble.)

These are clues that your fan is having problems and needs attention!

Twice a year inspect, clean and replace, if necessary, your bathroom ceiling fan. Follow the above inspection steps to make sure all is well.

### BATHROOM EXHAUST FAN MAINTENANCE

- **Install a timer switch.** Bath fans are only intended to run for 20 minutes. Leaving the fan on for hours can cause a dust compromised fan to overheat resulting in the dust igniting and spreading to nearby combustible material.
- **Clean the duct.** Dust and dirt collected inside the duct can make it difficult for the fan to work efficiently. This could result in the fan overheating which can ignite dust and the wood framing of the home.
- **Get rid of the dusty buildup.** Make sure the power is off at the breaker. After removing the faceplate, submerge it into warm soapy water and then wipe down the interior of the fan housing with a damp rag. If needed, you can spray the fan with canned air to remove additional dust buildup.
- **Use LED light bulbs.** Besides saving energy, LED light bulbs produce less heat which can ignite dust within a fan. They also decrease the electric load placed on the circuit and the exhaust fan.
- **Manage dust buildup with canned air.** In between thorough cleanings, you can keep the buildup to a minimum with a few bursts from canned air typically used for cleaning electrical equipment. Be sure to turn the fan off before cleaning.



## BECOME A PEMA VOLUNTEER

The mission of the Palatine Emergency Management Agency (PEMA) is to provide the highest level of emergency services to Palatine residents and visitors, by identifying hazards and vulnerabilities within the Village's corporate limits. Additionally, PEMA members are called upon to mitigate the effects of preparing for, responding to, and recovering from, emergencies and disasters —whether they are natural or man made.

PEMA prides itself on providing ongoing training on emergency preparedness to its staff and residents, understanding that an educated and trained public is paramount to lessen the effects a disaster may have on the community. The highly trained volunteers act as second responders to Police, Fire and Public Works personnel. Volunteer members are assigned to a variety of teams including:

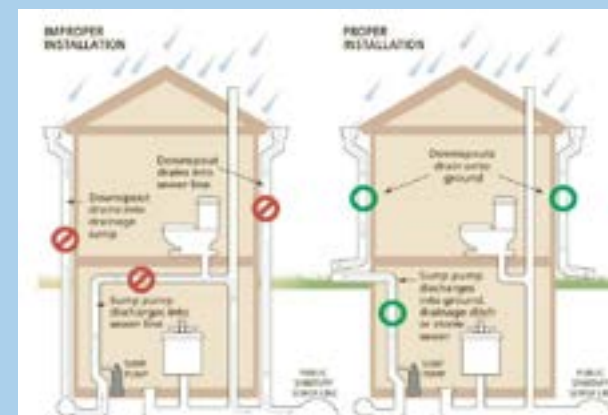
- Auxiliary Communications Team
- Emergency Response Team
- Fire Rehabilitation Team
- Search and Rescue Team

PEMA is currently accepting applications to become a volunteer with the agency. For additional information, please visit [PEMA.palatine.il.us](http://PEMA.palatine.il.us) or e-mail [PEMA@palatine.il.us](mailto:PEMA@palatine.il.us).



## SUMP PUMP DISCHARGE

Spring is almost here and with spring comes rain. Please remember that sump pumps must discharge either to grade outside of your home or into a storm sewer. Sump pumps are not allowed to be connected to the sanitary sewer system as it is not designed to convey storm water flows. When residents connect their sump pumps to the sanitary sewers in their homes, large amounts of water are added to the sanitary system during rain events. This additional flow can cause the sanitary sewers to become overwhelmed, causing sewage to back up into residents' homes. This typically does not impact the home where the connection exists, but someone else's home downstream of them. Thus, it is a violation of the Village Code of Ordinances to discharge a sump pump into the sanitary sewer. If connections are found, the offenders can be fined and be required to disconnect the sump pump at their cost.



To report possible illegal sump pump discharges, visit [palatine.il.us](http://palatine.il.us), click on "Submit a Service Request" and select "Sump Pump Discharge Issues" from the drop down menu.

## IMPORTANT REMINDERS ABOUT OUR COYOTES



The Village continues to receive information regarding local coyote sightings. The Village does not remove coyotes, let trapped animals out of cages, or bring trapped animals to different locations.

Coyotes inhabit every available territory in Cook County, and between February and March coyotes breed and may become more territorial. Coyotes, however, tend to be wary of humans and tend to keep their distance. People should nonetheless remain alert if any wild animal is suspected to be near and take reasonable measures to ensure their safety.

A few practical steps we can take to coexist with coyotes include the following:

- Remove food from outdoor settings that might attract coyotes (including pet and bird food).
- Respect coyotes as wild animals by not feeding or otherwise attempting to befriend them.
- Support preservation of natural habitat.

If you feel your are in immediate danger, please call 9-1-1.



## WHY SHOULD I CARE ABOUT STORMWATER?

Does stormwater really affect me? Why should I care? When it rains, the water that runs off needs somewhere to go. Stormwater affects everyone! We are all a part of a watershed, which is a land area that drains to the nearest body of water. Smaller local creeks and streams, such as Salt Creek and Buffalo Creek, also eventually drain to a larger local water body.

What are Stormwater Pollutants? Water pollution is caused because stormwater often contains harmful materials picked up as the rain is washed across the land. These pollutants can be grouped into five broad categories.

- **Solid Waste.** This category includes trash. Solutions include keeping solid waste contained and removing it from local waterways.
- **Sediment** most often comes from soil erosion, which happens when stormwater washes bare soil into streams. The key to preventing soil erosion is slowing down stormwater where it falls, because slow moving water contains less erosive energy. Achieving this is often as simple as covering bare soil with mulch or turf.
- **Nutrient Rich Materials.** Nitrogen and phosphorus are the primary pollutants in stormwater. Nutrient rich materials lower oxygen levels in waterways, which harms fish and other aquatic life. A common source is excess fertilizer. Solutions involve applying nutrients at the right time of year, in the correct amounts and never near high risk spots like waterways.
- **Pathogens.** Harmful bacteria, protozoa and viruses are found in stormwater. Pathogens come from animal sources including, but not limited to, animal waste. Cleaning up after pets helps keep pathogens out of stormwater.
- **Toxic Materials.** Everyday compounds can poison stormwater when over used or used improperly. Common toxic compounds include misapplied pesticides around the home, excess winter salt applications, and gas, oil and antifreeze leaks from cars and trucks. Solutions for keeping toxic materials out of stormwater include using these products sparingly, following all label directions, safe storage including a plan for dealing with leaks and spills, and proper disposal.



## REMEMBER TO PICK UP AFTER YOUR PET

As a common courtesy, and as required by the Village Code, pet owners are required to pick up their pet's waste from any public property.

In addition, pets may not urinate/defecate on private property without permission of the property owner. Please ensure you bring an appropriate container/bag when walking your dog for use when removing any waste.

Failure to comply with the Village's applicable animal control regulations could result in the issuance of a citation and fine to any violator.



## 2020 HOMETOWN PRIDE AWARD NOMINATIONS

Do you put a lot of work into landscaping at your residence or know someone who has?

If the answer is yes, put a place holder on your calendar this summer as the Village of Palatine Beautification Commission is looking to recognize properties in Palatine with outstanding landscaping and curb appeal for the 2020 Hometown Pride Awards. Feel free to nominate yourself, a neighbor, subdivision entrance, multi-family property or business. Nomination forms will be available on the Village's website this spring and judging will take place in July.



## NEW BUSINESSES

Anderson Automotive  
651 W. Colfax Street  
847-571-2295  
Auto Repair

B&B World of Drapes  
213 W. Dundee Road  
773-841-6044  
Drapery Workroom

Cousins Subs  
948 E. Dundee Road  
847-794-4825  
Restaurant

Diaz Auto Service Commercial  
653 W. Colfax Street  
224-577-5961  
Automotive Repair

Dragonfly Studio  
220 N. Smith Street, 117Q  
847-227-7167  
Hair Salon

Dreamers at Palatine  
345 N. Quentin Road  
847-496-4631  
Daycare Center

Elderworks Education & Resource Center for Seniors  
251 E. Northwest Highway  
847-462-0885  
Senior Guidance & Education

Falcon Living, LLC  
201 E. Dundee Road, Suite 15  
773-319-4300  
Real Estate Brokerage

Ichiban Ramen  
787 E. Dundee Road  
847-485-8101  
Restaurant

International IRM  
1228 W. Northwest Highway  
847-991-3555  
Insurance Agency Services

Jade Apparel Ltd.  
1224 W. Northwest Highway  
847-991-0477  
Manufacturers Rep

Jai Yoga Studio  
244 W. Northwest Highway  
224-567-0838  
Yoga Classes & Related Workshops

Jorie Weight Loss  
818 W. Northwest Highway  
847-850-1500  
Weight Loss & Diet Counseling

continued on page 12

## 2020 STREET RESURFACING

Spring marks the start of street resurfacing and road repairs. Palatine relies on the Micro-PAVER software program to evaluate all Village streets and rank them at or above an accepted standard.

Streets selected for the 2020 resurfacing program include:

STREET NAME	FROM	TO
AMHERST STREET	HICKS ROAD	ASHLAND AVENUE
ASTER AVENUE	CAPRI DRIVE	DEAD END EAST
BALDWIN ROAD	HICKS ROAD	ROHLWING ROAD
BALDWIN ROAD	ROHLWING ROAD	CLARK DRIVE
BISSELL DRIVE	BALDWIN ROAD	BOYNTON DRIVE
BOYNTON DRIVE	BALDWIN ROAD	BABCOCK DRIVE
BROCKWAY STREET	COMFORT STREET	COLFAX STREET
BROCKWAY STREET	NORTHWEST HIGHWAY	COMFORT STREET
CAPRI DRIVE	GARDENIA LANE	LILLY LANE
CYPRESS COURT	DEL MAR DRIVE	CUL-DE-SAC
DEL MAR DRIVE	PEPPER TREE DRIVE	GARDEN AVENUE
FRANKLIN AVENUE	ALVA STREET	COLFAX STREET
GRISSOM DRIVE	COOPER DRIVE	WILLIAMS DRIVE
HADDINGTON COURT	PEEBLES ROAD	CUL-DE-SAC
HOLLY WAY	ASTER AVENUE	CAPRI DRIVE
HUNTING DRIVE	MALLARD DRIVE	MIDDLETON AVENUE
IVY PLACE	GARDENIA LANE	HOLLY WAY
IVY PLACE	HOLLY WAY	ASTER AVENUE
MAPLE AVENUE	POPLAR STREET	MYRTLE R.O.W.
PARKWOOD COURT	PARKPLACE DRIVE	CUL-DE-SAC
PATRICIA COURT	PATRICIA LANE	CUL-DE-SAC
PATRICIA LANE	JOYCE AVENUE	KENILWORTH AVENUE
PEEBLES ROAD	BORDERS DRIVE	SPRING WILLOW BAY
PEPPER TREE DRIVE	GARDEN AVENUE	THACKERAY DRIVE
PLATE DRIVE	ROBINSON DRIVE	WILLIAMS DRIVE
RAVEN LANE	HUNTING DRIVE	CUL-DE-SAC
READING COURT	BROCKWAY STREET	CUL-DE-SAC
RESEDA PARKWAY	HICKS ROAD	TOPANGA DRIVE
REYNOLDS DRIVE	WINSTON DRIVE	ANDERSON DRIVE
SAYLES DRIVE	CLARK DRIVE	PLATE DRIVE
TOPANGA DRIVE	MILL VALLEY ROAD	MONTEREY ROAD
WALDEN DRIVE	NORTHWEST HIGHWAY	DEER RUN DRIVE
WILLIAMS DRIVE	COOPER DRIVE NORTH	CARPENTER DRIVE
WILLIAMS DRIVE	RAND ROAD	COOPER DRIVE NORTH

For more information about the resurfacing program, visit [palatine.il.us](http://palatine.il.us) and search 'annual street resurfacing program' or call the **Public Works Department** at **(847)705-5200**.



## LANDSCAPE MULCH AVAILABLE FOR RESIDENTS

Residents can take advantage of the Village's efforts to maintain a green environment with ground wood mulch created from trees removed throughout the Village.

A layer of mulch can enhance and protect plants, shrubs and trees by reducing root damage caused by temperature extremes. Mulch also inhibits weed growth, controls soil erosion and prevents soil compaction.

Call the Public Works Department starting the week of March 2nd to schedule a delivery appointment. Deliveries will be made on Fridays in April to residents' driveway aprons.

The cost is just \$15 per cubic yard, with a 3 cubic yard minimum order size and a maximum of 10 cubic yards for smaller amounts of mulch, residents may visit the mulch bins at the holding center located at 550 N. Smith Street. Please bring your own shovel and containers. There is no charge to pick up your own mulch.



## 2020 INFRASTRUCTURE IMPROVEMENTS

### Street Rehabilitation:

Mallard Drive from Middleton Avenue to Illinois Avenue.  
Eaton Court from Mallard Drive to the end.  
Brockway Street from Palatine Road to Wood Street.

### Water Main Replacements:

Victoria Drive from Newkirk Lane to Wilke Road.  
Thomas Street from Williams Avenue to Wilke Road.  
Rand Road from Diane Drive to 1724 N. Rand Road.  
Hale Street extension from the railroad right-of-way to Washington Street.  
Cooper Drive from Clark Drive to Williams Drive.  
Grissom Drive from Cooper Drive to Williams Drive.

### Sidewalk Installation:

Both sides of Rand Road from Hicks Road to Lake Cook Road--installing new sidewalk on the west side and filling in gaps in the existing sidewalk on the east side.  
West side of Hicks Road from Rand Road to Fawn Lane--replacing the asphalt bike path with sidewalk.  
South side of Lake Cook Road from Rand Road to 143 East Lake Cook Road.

For more information on these public improvement projects, please contact the **Public Works Department Engineering Division at (847) 705-5200.**

## NEW BUSINESSES

*continued from page 11*

Kalou Motorsport  
2088 N. Rand Road  
224-908-0227  
Auto Sales

Kingdom Beauty Shop  
220 N. Smith Street  
224-800-2448  
Hair Styling

Mendokoro Benkei  
23 E. Northwest Highway  
847-221-8547  
Restaurant

MPO & Co.  
508 N. Plum Grove Road  
847-963-8900  
Accountants

Planet Fitness  
223 E. Northwest Highway  
847-718-8700  
Fitness Center

Roots Hair Salon  
220 N. Smith Street, 117L  
847-907-0358  
Hair Salon

Sasha Ivanov Insurance Agency  
153 W. Northwest Highway  
847-358-2690  
Insurance Agency

Smart Shakes  
1713 N. Rand Road, Suite 200  
224-578-6828  
Sampling out Shakes

Styled by Candice  
220 N. Smith Street, 1170  
224-595-5263  
Hair Salon

Studio 41  
1410 W. Northwest Highway  
847-920-6500  
Home Design

Sungor Transportation  
300 S. Hicks Road  
847-496-7096  
Trucking Company

Sweet Basil Cafe  
1417 N. Rand Road  
847-496-4604  
Restaurant

Systek Audio Systems  
350 N. Eric Drive  
847-345-6971  
Internet Sales

*continued on page 13*

## NEW BUSINESSES

*continued from page 12*

Takumi Japanese Homemade Curry  
3 E. Northwest Highway  
847-496-7680  
Restaurant

The Alchemist Salon  
220 N. Smith Street, 117T  
630-849-6738  
Hair Salon

The Pride of Palatine  
1400 W. Algonquin Road  
847-907-9479  
Gas Station/Car Wash/Restaurant

XEL Customs  
453 S. Vermont, Suite Unit H  
847-485-7087  
Motorcycle Parts

## DISTRACTED DRIVING

Phone in one hand, ticket in the other!

The Palatine Police and Fire Departments are joining forces to remind motorists to Drop It! And Drive! Distracted driving is dangerous and caused almost 35,000 accidents in 2017. Over 3,000 people lost their lives that year because of distracted driving. 21% of teen drivers involved in fatal accidents were distracted by their cell phones.

Illinois drivers now face more serious penalties for using a handheld mobile device while driving. Under state law, the use of these devices while driving will now be considered a moving violation. First-time moving violations carry a fine of \$75 which increases with each additional offense. Drivers who receive three moving violations in a year will see their license suspended.

Don't believe the great multitasking lie, it's a myth, especially when it comes to cell phone use while driving. The human brain cannot do two things at once, like driving and talking or texting on your phone, so drop it and drive and move to the right for sirens and lights.

**Safe driving is everyone's responsibility. Stop the texts, stop the wrecks!**

For more information visit [www.palatine.il.us](http://www.palatine.il.us).



## COMPUTER SECURITY

Scammers, hackers and identity thieves are looking to steal your personal information - and your money. But there are steps you can take to protect yourself, like keeping your computer software up-to-date and giving out your personal information only when you have good reason.

**Update Your Software.** Keeping your software - including your operating system, the web browsers you use to connect to the Internet, and your apps - up to date protects you against the latest threats. Most software can update automatically, so make sure to set yours to do so. Outdated software is easier for criminals to break into. If you think you have a virus or bad software on your computer, check out how to detect and get rid of malware.

**Protect Your Personal Information.** Don't hand it out to just anyone. Your Social Security number, credit card numbers, and bank and utility account numbers can be used to steal your money or open new accounts in your name. So every time you are asked for your personal information - whether in a web form, an e-mail, a text, or a phone message - think about why someone needs it and whether you can really trust the request.

**Protect Your Passwords.** Here are a few ideas for creating strong passwords and keeping them safe:

- Use at least 10 characters; 12 is ideal for most home users.
- Try to be unpredictable - don't use names, dates or common words. Mix numbers, symbols and capital letters into the middle of your password, not at the beginning or end.
- Don't use the same password and don't share passwords on the phone, in texts or by e-mail. Legitimate companies won't ask you for your password.

Be aware and vigilant in guarding yourself so you don't become a victim. To learn more and view videos on how to protect your personal information, visit the Federal Trade Commission at [www.consumerftc.gov/media](http://www.consumerftc.gov/media).





## HELP EMERGENCY RESPONDERS FIND YOUR HOME



Precious seconds could be lost during an emergency if first responders are unable to identify an address properly. Firefighters, paramedics and police officers depend on clearly marked address numbers at residences when responding to emergencies. Generally, house numbers should be at least 4 inches in height, located in a well-lit area, and be visible from the street. Residents are advised to use numbers that contrast with the color of the house so that they stand out from the street. Avoid using script numbers as they are not allowed by Village Code and difficult for responders to see. The house numbers should be placed near the main entrance of the home and not be obstructed by trees or shrubbery. If a home is located on a corner, residents may choose to use an address plaque that contains both the house number and street name.

**Remember, if Palatine first responders can't find you, they can't help you.**

## CRIME ALERT: BEWARE OF SOCIAL SECURITY PHONE SCAMS

Telephone scammers are pretending to be government employees. They may threaten you and may demand immediate payment to avoid arrest or other legal action. Don't be fooled!

### If you receive a suspicious call:

1. HANG UP!
2. DO NOT GIVE THEM MONEY OR PERSONAL INFORMATION!
3. REPORT THE SCAM AT [OIG.SSA.GOV](http://OIG.SSA.GOV)

### What to look out for:

- The caller says there is a **problem** with your Social Security number or account.
- Any call asking you to pay a fine or debt with retail gift cards, cash, wire transfers, or pre-paid debits cards.
- Scammers **pretend** they're from Social Security or another government agency. Caller ID or documents sent by e-mail may look official but **they are not**.
- Callers threaten you with arrest or other legal action.

### Be Alert

Social Security may call you in some situations but will never:

- Threaten you
- Suspend your Social Security number
- Demand immediate payment from you
- Require payment by cash, gift card, pre-paid debit card or wire transfer

### Be Active

Protect yourself and your friends and family! If you receive a questionable call, just hang up and report the call at [oig.ssa.gov](http://oig.ssa.gov).

Share this information with others! To learn more visit [oig.ssa.gov/scam](http://oig.ssa.gov/scam).



## IT'S TIME TO RECYCLE RIGHT

Knowing what materials are acceptable (and unacceptable) for curbside recycling, and how they must be prepared to be recycled, has become increasingly important – not only for the community, but also for the health of the planet.

**If a package states that it is recyclable, why can't I put it in my cart?** Just because packaging claims an item is recyclable, it does not mean that it can be placed in the curbside recycling cart. What it means is the product or packaging is technically able to be recycled, but the key is whether there is a market for that material, which dictates the community's recycling program.

**How should recyclables that are appropriate for the recycling bin be prepared?**

1. Empty and rinse every container to remove food or beverage residue.
2. Put plastic lids back on their original containers and put steel lids in the recycling cart.
3. Flatten large boxes to make room in the cart/bin for more materials.
4. Remove inside wax liners of paperboard boxes, such as cereal boxes, and throw them away.
5. Place only approved items in the cart. Please see the graphic to the right for acceptable and unacceptable items for recycling.
6. Labels no longer have to be removed from containers.

### What about plastic bags?

Plastic bags cannot go into your recycling cart because they clog sorting machinery, but are collected at most major grocery and some retail stores.

### What about #6 polystyrene plastics?

At this time, municipal curbside recycling programs are not accepting #6 PS plastics. They come in two forms: expanded (fluffy and white) and rigid (clear). This plastic is mostly air and often coated with food contaminates. Visit **Swancc's Green Pages** for locations that will accept the plastic.

For questions regarding curbside recycling, contact the Environmental Health Division by phone at **847-359-9042** or visit [palatine.il.us](http://palatine.il.us) and search 'recycling'.

## Curbside Recycling Guidelines

**Materials go in cart LOOSE!  
Empty & Clean!**



**Plastic**  
Bottles - Caps On Preferred,  
Tubs, Jugs, Jars  
No Bags or Film  
No Foam

**Glass**  
Bottles & Jars

**Metal**  
Steel & Aluminum

**Mixed Paper & Cartons**  
Flatten Boxes

Verify details with your community's recycler!

## Do Not Put in Recycling Carts!



**No Electronics  
or Sharps**



**No Plastic  
Bags or Wrap**



**No Food, Liquids,  
Diapers, or  
Shredded Paper**



**No Clothing  
or Shoes**



**No Hoses, Wires,  
or Hangers**

Visit [swancc.org](http://swancc.org) or check IEPA's interactive site at [bit.ly/recycleil](http://bit.ly/recycleil).

[swancc.org](http://swancc.org)